



# SUPPORT OF NDIS CLIENTS

Dr Aude Etournaud

# The history behind an evolving concept of ASD

- The term autism first was used by psychiatrist **Eugen Bleuler** in 1908.
- He used it to describe a schizophrenic patient who had withdrawn into his own world.
- The Greek word "autós" meant self and the word "autism" was used by Bleuler to mean morbid self-admiration and withdrawal within self.



# The history behind an evolving concept of ASD



- The pioneers in research into autism were **Hans Asperger** and **Leo Kanner**.
- They were working separately in the 1940's. Asperger described very able children, while Kanner described children who were severely affected.
- Their views remained useful for physicians for the next three decades.

# THE THREE FUNCTIONAL LEVELS OF AUTISM

## ASD Level 1 Requiring Support



difficulty initiating  
social interactions  
organisation and planning  
problems can hamper  
independence

## ASD Level 2 Requiring Substantial Support



social interactions  
limited to narrow special  
interests  
frequent restricted/  
repetitive behaviours

## ASD Level 3 Requiring Very Substantial Support



severe deficits in  
verbal and nonverbal social  
communication skills  
great distress/difficulty  
changing actions or focus

# Anxiety in children and adolescents with ASD



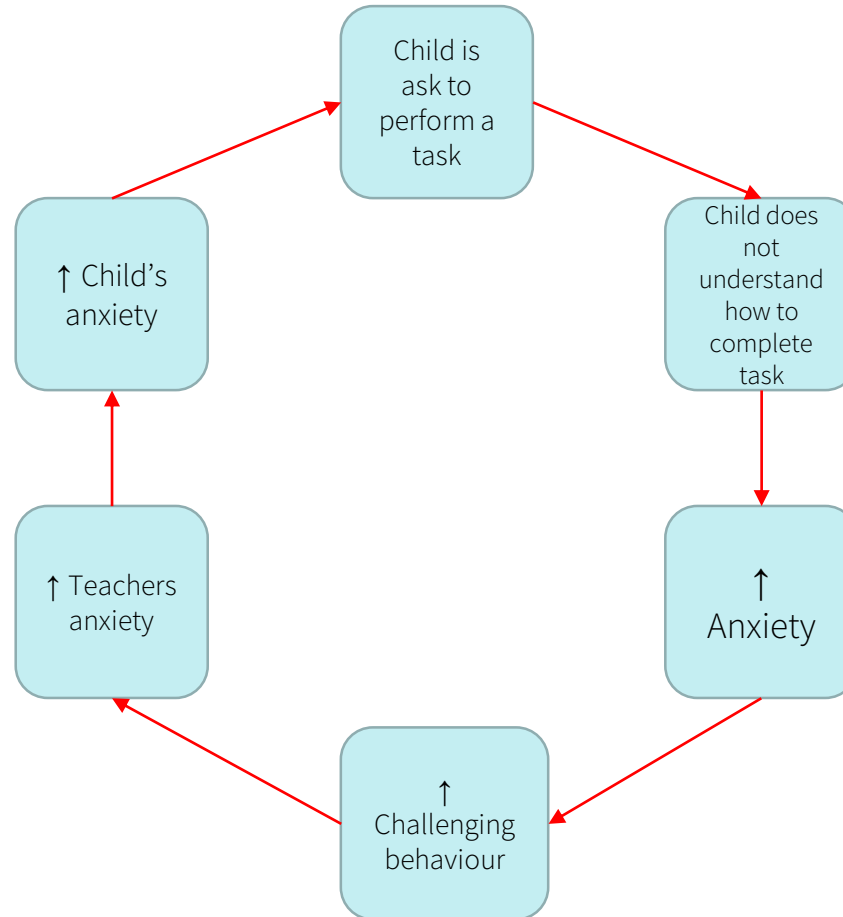
- Anxiety symptoms and disorders are highly prevalent in children and adolescents with ASD, although they are misdiagnosed and unrecognised.
- MacNeil, Lopez and Minnes (2009) did a meta-analysis and found that individuals with ASD have a 55,3% - 84.1% incidence of anxiety disorders.
- Several studies have shown that parents with children with ASD showed much higher levels of anxiety and depression when compared with the normal population.

# General Statistics on Anxiety



- According to the Australian National Mental Health Survey, 2014-15, there were 4 million Australians (17.5% of the population) who reported having a mental disorder.
- Anxiety-related conditions were most frequently reported (2.6 million people or 11.2% of the population).
- The economic costs involved is ~\$15 billion per year (Australian Government, National Mental Health Commission, 2016).

# Anxiety and Clients with an ASD



# A **person-centred approach** to anxiety treatment

1. Structured intake interview:
  - Demographic information;
  - History;
  - Tests.
2. Analysis of information including interpretation of tests and completion of a Functional Behaviour Assessment (FBA) analysis
3. Developing a person-centred treatment plan.





# APPLIED BEHAVIOUR ANALYSIS FEATURES

## FOCUS ON BEHAVIOUR

- Applied Behaviour Analysis (ABA) is designed to change behaviour rather than a personal characteristic or trait. Thus, the process of labeling and classifying client symptoms is not central to this approach.
- This means that ABA cannot be used to change autism (the label) it is designed to alter the difficult behaviours exhibited by people with autism.

# APPLIED BEHAVIOUR ANALYSIS FEATURES

The specific targets for change during the practice of ABA fall into two classes:

- **Behavioural Excess:** is defined as a difficult behaviour the client would like to decrease in frequency, duration, or intensity.
- **Behavioural Deficit:** is a desirable behaviour the client would like to increase in frequency, duration, or intensity.
- STEP 1 is to define the behaviour of concern (overt vs. covert).

# APPLIED BEHAVIOUR ANALYSIS FEATURES

Model for conceptualising behaviour is based on the interaction between three factors.

## ANTECEDENT - BEHAVIOUR - CONSEQUENCE

Antecedent events precede behaviour and are considered to act as “trigger” for its occurrence.

Consequent events follow behaviour and are considered to increase the chances it will re-occur if these events result in a positive outcome.

# APPLIED BEHAVIOUR ANALYSIS FEATURES

## INTERPRETING THE A—B—C MODEL

- ❖ Human behaviour is best understood when its functions are identified and analysed. The aim is to answer the question – “What purpose does this behaviour serve?”
- ❖ People develop and maintain specific behaviours because they succeed in creating desirable change in themselves, their environment, and other people.
- ❖ There is a constant and dynamic interaction between the individual factors in the A—B—C model.
- ❖ It is the investigation of this interaction between person and context that leads to effective treatment and long-term behaviour change.

- **STEP 2: Options for measuring behaviour –**

DIMENSION	DESCRIPTION	BEHAVIOUR
FREQUENCY	<b><i>Number</i></b> of times the behaviour occurs in a predetermined time period – e.g., one hour, day or week.	<b><i>Number of:</i></b> Cigarettes Swear words Hours of study
DURATION	Amount of <b><i>time</i></b> spent in each instance of the behaviour in a predetermined time period – e.g., one hour, day or week.	<b><i>Time spent in:</i></b> Exercising Arguing Shopping
INTENSITY	Amount of <b><i>effort</i></b> or <b><i>resources</i></b> used in producing behaviour.	<b><i>Effort involved in:</i></b> Worry Anger Exercise
LATENCY	Amount of time which <b><i>lapses before</i></b> the behaviour occurs.	<b><i>Time lapse before:</i></b> Getting out of bed Giving an answer to a question Beginning a project

# SIGNIFICANCE OF IDENTIFYING THE FUNCTIONS OF BEHAVIOUR

- **Classes of functions that commonly result in behaviour persisting over time -**

<b>ESCAPE</b>	<b>AVOIDANCE</b>
<b>PREFERRED ACTIVITY</b>	<b>TANGIBLE ITEM</b>
<b>BIOLOGICAL HIGH</b>	<b>ATTENTION</b>

# THREE STEPS IN CONDUCTING A FUNCTIONAL ANALYSIS OF BEHAVIOUR

## **STEP 3: Investigating the Purpose of Behaviour**

- This investigation will involve you in gathering of information about the *functions* of the behaviour.
- It is based on the assumption that people behave in ways which assist them to deal with the demands they face in particular situations.

# EFFECT OF ANTECEDENTS

- Antecedents are considered to act as triggers for the behaviour of concern.
- Generally there are a number of antecedents, which when present in the situation, prompt the person to use particular behaviours.
- You will need to identify all the antecedents to your behaviour by considering the following questions –
  - Is my behaviour most likely to occur in a particular location?
  - Is my behaviour most likely to occur when I am completing or intending to complete a particular task?
  - Is my behaviour most likely to occur when I am interacting with a particular person or participating in a specific social situation?
  - Is my behaviour most likely to occur at a particular time?



# EFFECT OF CONSEQUENCES

- The consequences to behaviour are considered to maintain it, if they result in valued outcomes for the person.
- The identification of specific consequences will allow you to understand what “drives” you to use the behaviour of concern even when you would prefer not to.
- Consequences to behaviour can be characterised as either:

CHARACTERISTIC	DESCRIPTION
CURRENT	These consequences bring about an <u>immediate</u> change in the person or environment.
DELAYED	These consequences bring about <u>future</u> changes in the person or environment.

# EFFECT OF CONSEQUENCES

- **The behaviour of concern will produce a number of positive *and* negative outcomes for you. Behaviour that is maintained over time is considered to result in –**
  - **A greater proportion of positive outcomes.**
  - **These positive outcomes strengthen the behaviour.**
  - **This means that the behaviour will be repeated despite the risk of producing some negative consequences.**

# APPLIED BEHAVIOUR ANALYSIS FEATURES

- Select a client that could benefit from an FBA analysis;
- Develop an A-B-C chart to record information on their behaviour;
- Choose 2 of the following modalities to record information on: frequency, intensity, latency, duration.
- Add a column for the Functions of the behaviour and one for the Valued Outcomes.
  
- Break down in groups and present your data-recording and information so you can exchange feedback with one another.

# Strategies to Manage Challenging Behaviours

## UNCOOPERATIVE BEHAVIOUR

### Do:

- listen first to understand the person's perspective and concerns;
- ask questions such as *What do you think is a fair way to deal with this situation?* or *How can I help to resolve this problem?*
- let them know what you are able to do to help;
- if they continue to insist on something that is unreasonable or that you can't deliver, you may have to repeat this (gently yet firmly) several times before they hear you;
- use reasonable language and try to stay calm;
- agree on an action plan that includes the things you will do and the things they need to do;
- refer the person to your supervisor or manager if you are unable to resolve the problem.

# Strategies to Manage Challenging Behaviours

## **UNCOOPERATIVE BEHAVIOUR**

### **It is unhelpful to:**

- let the person's attitude and concerns become your problem;
- become flustered;
- show your frustration in your gestures, voice tone and other signals;
- talk over the person;
- raise your voice or shout.

# Strategies to Manage Challenging Behaviours

## ANGER AND AGGRESSION

### Do:

- let the person speak;
- listen carefully to the reasons for their anger;
- acknowledge that they are upset or frustrated (*Say You seem to be quite upset*);
- if applicable, apologise for minor errors made by your office or organisation;
- show that you are listening by clearly summarising the complaint in your own words;
- assure them that you are interested in helping them to resolve the issue;
- ask questions to draw them out (*Say Can you tell me a bit more about what happened?*).

# Strategies to Manage Challenging Behaviours

## **ANGER AND AGGRESSION**

### **It is unhelpful to:**

- tell the person to calm down or 'get a grip';
- raise your voice;
- Interrupt;
- try to complete their sentences for them;
- promise something that you know you can't deliver;
- use the word 'but'.

# Strategies to Manage Challenging Behaviours

## **SOCIALLY INAPPROPRIATE BEHAVIOUR**

### **Do:**

- remain calm;
- redirect the person's attention to the task you are working on;
- if the behaviour makes you uncomfortable, tell them immediately that it is unacceptable;
- set limits on your interaction by clearly stating that the behaviour is unacceptable (*Say Mr Smith, I don't think that behaviour is appropriate*).



# Strategies to Manage Challenging Behaviours

## **SOCIALLY INAPPROPRIATE BEHAVIOUR**

### **It is unhelpful to:**

- laugh or giggle;
- make jokes or dismissive comments;
- make derogatory comments that put the person down.

THANK YOU FOR  
YOUR TIME

